



DATE: __ / __ / 20 __

RETURN FORM

ORDER NUMBER

NAME

ORDER DATE

E-MAIL

PAYED BY:

PAYPAL

BANK TRANSFER

CREDIT CARD

OTHER

CASH BACK FOR BANK TRANSFER

IBAN

BIC

(WE NEED THESE DETAILS TO TRANSFER YOUR MONEY BACK)

DEAR COSTUMER,

of course we are willing to help you change your Inferno Ragazzi gear. So please return your items to the **address below**. After receiving your items, we will proceed with the exchange procedure. You will also receive an email from us. Oh by the way, you find all item return conditions on page 2.

ITEM NUMBER	SIZE	COLOR	QTY	CHANGE TO SIZE	PAY BACK

YOU'RE THE REASON WE EXIST! SO YOUR OPINION IS MUCHOS IMPORTANTES TO US! HELP US IMPROVE OUR PRODUCTS AND OUR QUALITY.DROP YOUR THOUGHTS DOWN BELOW! HIGH 5 AND A HAPPY DAY!

REASON OF RETURN

WRONG SIZING

DON'T LIKE IT!

NOT LIKE DESCRIBED!

WRONG PRODUCT!

OTHER SHIT!

WHAT CAN WE DO BETTER?

Inferno Ragazzi Lifestyle GmbH
 c/o Rockseller Fulfillment
 Mehlerstraße 30
 36043 Fulda



Dear awesome person,

sure you can return your items.

Please take good note of our return conditions, so you don't have any hassle in the end.

INFERNO RAGAZZI RETURN CONDITIONS:

- You can return your items within 14 days, after receiving the them.
- Please include the filled out **RETURN FORM** to the package. Otherwise we will not be able to see where it comes from. If the form is not filled out correctly, there can be time delays within the process of your return.
- The returned items must be unworn, unwashed and in the original condition including. (Polybag, Hangtag)
- Items, that have hair (also animal hair) on it, that smell different to the original condition, have dirt on them or are damaged by the customer can not be refunded. These items will get returned to the customer.
- Underwear and swimwear can not be returned because of hygienic reasons.

After receiving the returned items, every piece will be checked on all of the above by our awesome return management team.

The INFERNO RAGAZZI Lifestyle GmbH has the final call, if an item is in the right conditions and if the refund will be paid.

ANY FURTHER QUESTIONS?

Our support team is always there for you and will help you out!
Just drop us an email info@infernoragazzi.com